



“WE COULD NOT BE WITHOUT PAM. IT’S THE ONLY PLACE WE CAN GET A HOLISTIC VIEW OF THE CHILD AND THEIR CIRCUMSTANCES TO MAKE BETTER DECISIONS.”

**John Coleman, MASH Lead,
Warwickshire MASH**

Who is Alliantist?

Sector: Cloud services

Headquarters: Brighton, Sussex

Alliantist delivers specialist cloud services that are underpinned by a heritage in partnering and collaboration, and reinforced with trusted and certified information security management systems.

ENABLE SECURE MULTI-AGENCY COLLABORATION

Protecting vulnerable people. Tackling serious and organised crime. These are complex undertakings that need multi-agency collaboration to deliver effective outcomes.

A cloud-based platform can overcome the technical and networking obstacles to collaboration. But the sensitive nature of the information involved means you can't simply use an internet-accessible application hosted in a generic public cloud.

That's why Alliantist developed pam, a secure cloud-based collaboration platform that helps organisations work better together on sensitive projects. The main challenges Alliantist faced when choosing a hosting environment for pam were:

- Maintaining security and protection for sensitive data
- Allowing access to pam via secure community networks only
- Ensuring resilience for the pam application

SERVICES



Sovereignty and security



Accreditation and certification



PSN-P connectivity

“pam offers us a great way to enable the work of the Government Agency Intelligence Network, equipping our coordinators and partners with the tools they need to operate and collaborate well together.”

Caroline Simpson,
National GAIN Coordinator

A SECURE CLOUD PLATFORM, SHIELDED FROM THE INTERNET

pam is hosted on UKCloud's Elevated OFFICIAL cloud platform. As well as being suitable for data at OFFICIAL-SENSITIVE, this platform is shielded from the public internet. Access is via UKCloud's PSN-P connection, which provides onward connectivity to other secure community networks used by pam customers.

UKCloud meets the high standards of security and accredited Alliantist was looking for. It operates across two sites, enabling data replication for a resilient solution. And it enables Alliantist to manage and scale the storage and hosting environment in line with customer demand.

EMPOWERING 100+ CUSTOMERS

100+ organisations in the criminal justice, healthcare and local and central government communities use pam. They rely on it to accelerate problem resolution, drive more informed decision-making, and enhance the likelihood of successful outcomes.

pam users include:

- Warwickshire MASH — uses pam in its safeguarding work with vulnerable children and adults
- Government Agency Intelligence Network (GAIN) — uses pam to improve collaboration among coordinators and partners in the fight against serious and organised crime
- Merseyside Police — uses pam to help tackle serious and organised crime, and reports savings of 25% in operations management for joint agency operations admin



Business benefits:

• Data security and protection

UK-based cloud platform meets security and protection requirements for sensitive data

• Secure networking

UKCloud's Elevated OFFICIAL cloud platform, where pam is hosted, is shielded from the internet and accessible only via secure community networks

• Self-service cloud

Alliantist can manage and scale the hosting and storage environment for pam in line with customer demand