

UKCloud for VMware



What is UKCloud for VMware?

UKCloud for VMware is a trusted, connected and flexible VMware cloud, based on VMware SDDC technologies, providing a familiar interface and structure for customers having virtualised using VMware. The VMware portal and extensive API enables self-service provisioning of VDCs, VMs, storage and networking for your workloads. Additionally, UKCloud for VMware offers native backup and disaster recovery solutions, performant storage options and government network connectivity. It is billed hourly with no minimum contracts and supported free of charge.

The service enables you to either migrate existing workloads or create new workloads on our secure sovereign cloud platform quickly and easily, enjoying cloud economies of scale.

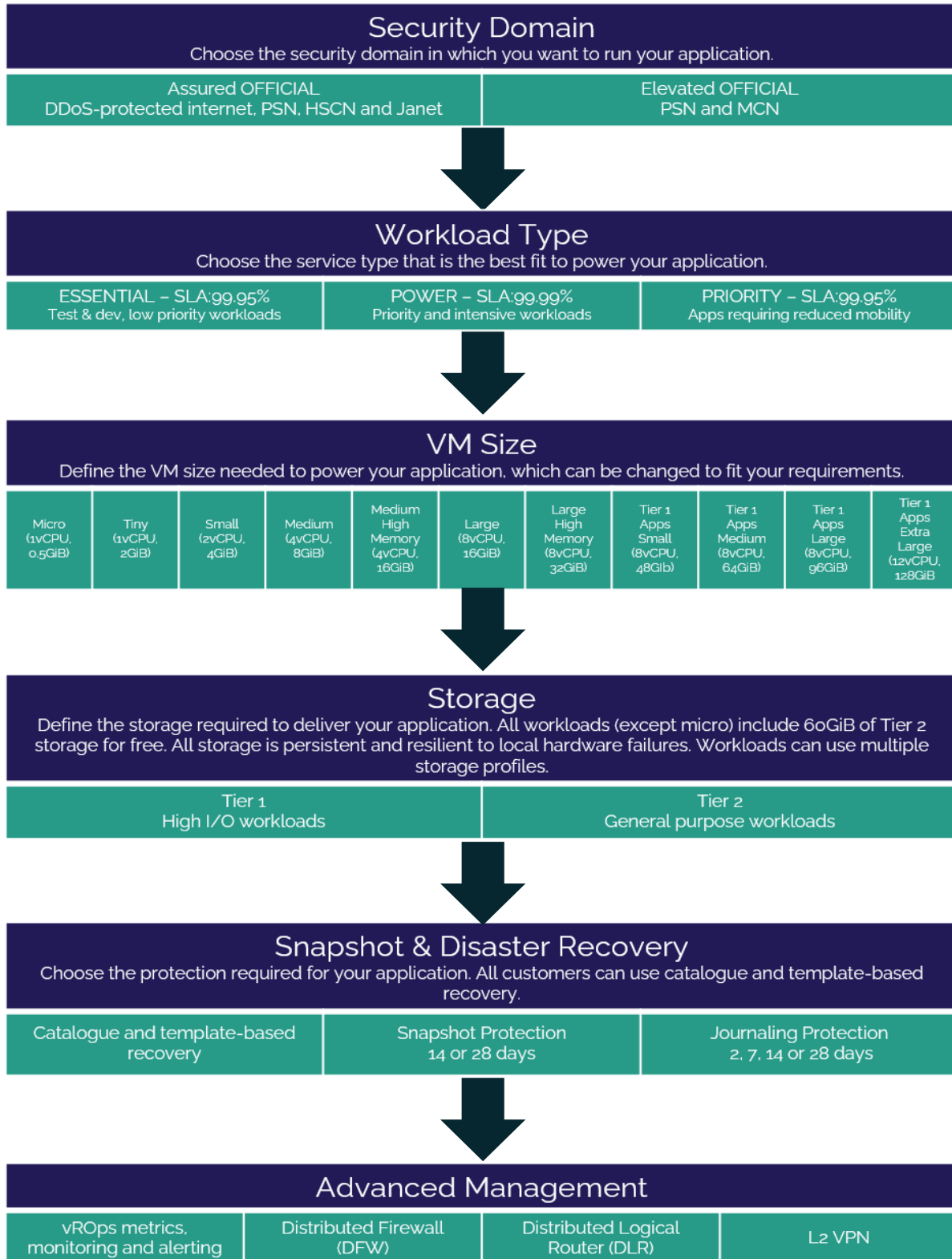


What the service can help you achieve

- Transition traditional workloads without conversion into a secure public cloud, prolonging the life of existing applications, removing the tight coupling with existing ageing hardware
- Add operational resilience to existing facilities or extend your on-premises data centre to manage growing workloads with hybrid cloud solutions
- Deliver digital transition projects that require high levels of security and assurance
- Leverage a platform that increases the scalability and resilience of your applications
- Accelerate data centre migration – simple migration of vSphere and Hyper-V workloads

 **Product options**

The service is designed to be flexible and enables you to mix and match from a range of pre-defined options for each virtual machine and change them when required.





Pricing and packaging

UKCloud for VMware VMs pricing can be as low as 1p per hour. Full pricing with all options, including licensing and connectivity, is available in the [UKCloud Pricing Guide](#).

Compute – VM (per hour)								
	2GHz vCPU	RAM (GiB)	ESSENTIAL		POWER		PRIORITY	
			Assured	Elevated	Assured	Elevated	Assured	Elevated
Micro	1 ^[1]	0.5	£0.010	£0.020	£0.020	£0.040	£0.030	£0.060
Tiny	1	2	£0.030	£0.050	£0.090	£0.120	£0.135	£0.180
Small	2	4	£0.040	£0.060	£0.120	£0.150	£0.180	£0.225
Medium	4	8	£0.060	£0.100	£0.220	£0.260	£0.330	£0.390
Medium High Memory	4	16	£0.140	£0.180	£0.350	£0.400	£0.520	£0.600
Large	8	16	£0.180	£0.220	£0.450	£0.500	£0.675	£0.825
Large High Memory	8	32	£0.350	£0.350	£0.550	£0.750	£1.125	£1.350
Tier 1 Apps Small	8	48	£0.500	£0.600	£0.600	£1.050	£1.575	£1.800
Tier 1 Apps Medium	8	64	£0.700	£0.800	£0.990	£1.390	£2.085	£2.375
Tier 1 Apps Large	8	96	£0.950	£1.100	£1.450	£1.850	£2.675	£3.300
Tier 1 Apps Extra Large	12	128	£1.300	£1.450	£2.300	£2.650	N/A	N/A

Block storage	
(per GiB/per month)	
Tier 1	£0.25
Tier 2	£0.10



Accreditation and information assurance

The security of our platform is our number one priority. We've always been committed to adhering to exacting standards, frameworks and best practice. Everything we do is subject to regular independent validation by government accreditors, sector auditors and management system assessors. Details are available on the [UKCloud website](#).



Connectivity options

UKCloud provides one of the best-connected cloud platforms for the UK public sector. We enable access to our secure platform by DDoS-protected internet, PSN, Janet, HSCN, MCN and your own leased lines via our HybridConnect or CrownConnect services. The full range of flexible connectivity options is detailed in the [UKCloud Pricing Guide](#).



An SLA you can trust

We understand that enterprise workloads need a dependable service that underpins the reliability of the application to users and other systems, which is why we offer one of the best SLAs on G-Cloud. For full details on the service SLA, including measurements and service credits, see the [SLA Definition](#) article on the UKCloud Knowledge Centre.

	ESSENTIAL	POWER	PRIORITY
Service level agreement	99.95%	99.99%	99.95%
Portal level agreement	99.90%		
Planned maintenance	Included	Included	Excluded
Availability calculation	Availability is calculated based on the number of hours in the billing month (for example, 744 hours for months with 31 days), excluding any planned and emergency maintenance.		
Measurement of SLA	Unavailability applies to existing VMs that become unresponsive due to a fault recognised at the IaaS layer or below, that is, the fault is within UKCloud-controlled components, such as the physical host availability, storage, power and internal networking such as physical firewalls and routers.		
Key exclusions	The following are examples of what is not covered by the SLA: <ul style="list-style-type: none"> • Faults within your control, such as client application issues • Faults within external connectivity providers (for example DDoS-protected internet, PSN, Janet or HSCN) and components co-located at UKCloud 		



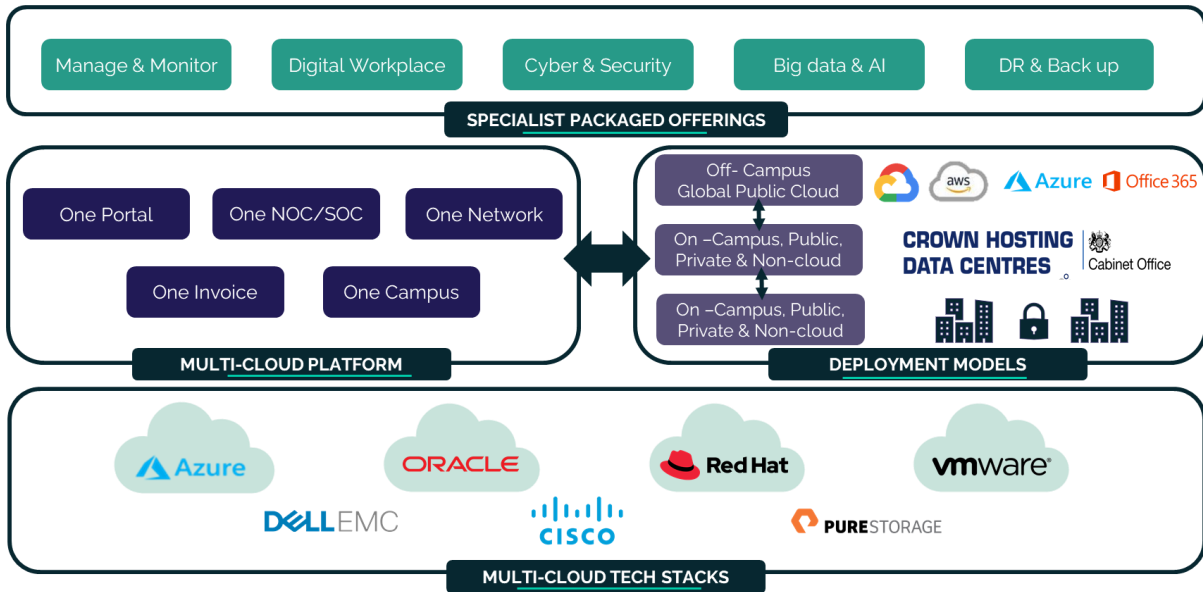
The small print

For full terms and conditions, including onboarding and responsibilities, refer to the [Terms and Conditions documents](#).

For full information regarding this product, we have [Service Scopes](#), [FAQs](#) and other relevant articles on our [Knowledge Centre](#).

Why UKCloud?

UKCloud is dedicated to the digital transformation of our nation’s public services through our flexible, secure and cost-effective multi-cloud platform and the expertise of our people and partners. We believe that diversity of technology drives value and innovation and so we bring together different cloud technologies, with different deployment models spanning on-premises (private cloud), on-campus (Government’s Crown Campus) and off-campus global public cloud services. This enables you to choose the right cloud for creating new workloads or migrating or replacing existing applications to the cloud with specialist SaaS solutions.



We recognise the importance of public services to UK citizens and businesses, which is why we include the highest level of support to all our customers at no extra cost. This includes dedicated 24/7 UK support, a Network Operations Centre (NOC), utilising protective and proactive monitoring tools, and access to UKCloud’s experts. UKCloud can also provide outcome-based professional services or managed services to help you with digital transformation.