



Business benefits:

- An efficient migration to the UKCloud platform in just four weeks
- A cloud platform accredited for sensitive healthcare data and offering N₃ connectivity
- Scope to scale applications elastically to accommodate increased customer demand

Clinical applications quickly find a new home in the cloud

When clinical software specialist Informatica Systems had to find a new data centre in a hurry, it needed an accredited hosting partner that could act fast. UKCloud met Informatica Systems' requirements, and the partnership is going from strength to strength.

Informatica Systems provides Practice Management solutions that help GP practices improve the quality of primary care, deliver accurate and timely information for better patient management, and maximise GP contract performance to maintain practice funding.

When the company went through a change of ownership, it found itself under pressure to quickly move out of the data centre used by its previous owner. That meant David Collie, Director at Informatica Systems, had to quickly to find a new hosting provider for the company's solutions.

A cloud platform that's ready to use, right away

The sensitivity of the patient data held in the Practice Management solutions made Collie rule out the move to a cloud provider that was not accredited to NHS Digital standards. Some other providers he considered would have needed to install additional hardware to support Informatica Systems, which could have caused delays and potentially increased costs.

"With UKCloud, we didn't have any of those worries," he says. "UKCloud is accredited to host applications containing sensitive data. And it offered a cost-effective, virtualised environment that was all set up and ready to go; as well as efficient processes to support our migration, which was accomplished within an impressively short four weeks."

Maintaining solution security

GP practices in England connect to the Practice Management solutions over N3, the national broadband network for NHS England. UKCloud's N3 aggregator status helps Informatica Systems maintain the security of its solutions, while streamlining N3 connectivity for GP practices.

As an N3 aggregator, UKCloud is authorised to check that third parties who wish to connect to the N3 network comply with the security policies and information governance that have been established to protect sensitive information, such as that held in the Informatica Systems solutions.

UKCloud went through a rigorous checking and approval process before onboarding Informatica Systems on to the N3 network.

"UKCloud is strict about security, and rightly so," says Collie. "We like the fact they take their responsibilities seriously and handle everything to do with security in a very professional way."

David Collie, Director, Informatica Systems

"UKCloud offered a cost-effective, virtualised environment that was all set up and ready to go; as well as efficient processes to support our migration, which was accomplished within an impressively short four weeks."

Tapping into cloud scalability

A year on from the migration, and happy with the service from UKCloud, Informatica Systems is considering creating a fully virtualised set of applications.

"Doing so would enable us to take full advantage of the elasticity of the UKCloud platform, and scale easily in line with increased demand from our customers," says Collie.

About Informatica Systems

Informatica Systems provides intuitive and effective software solutions that work seamlessly across a wide range of disparate clinical systems and environments, enabling consistency and uniquely unlocking clinical data to create information that is accessible, actionable and simple to process.

www.informatica-systems.co.uk

